

Registration and Cancellation

By attending an International Association of Commercial Collectors, Inc. ("IACC") event, you acknowledge that you have read, understand and agree to IACC's policies as listed on this page. You are authorizing IACC to use your image in any promotional or informational material produced by or on behalf of IACC. IACC reserves the right to cancel any meeting.

A full refund minus a \$75 processing fee will be provided for cancellations received by IACC in writing no later than Wednesday, May 11, 2022. No refunds will be granted on or after May 12, 2022 except as provided below. Registrations may not be transferred to another individual unless approved by IACC. No refunds will be given for no-shows.

Cancellations Due to COVID-19

If you need to cancel your registration for any reason related to COVID-19, you will receive a full refund of all registration fees paid to IACC.

Note that IACC does not have authority to cancel hotel reservations that were not originally booked by IACC staff. To avoid hotel cancellation charges, your hotel reservations with the event hotel ("Hotel") must be cancelled directly with Hotel. Failure to timely cancel your hotel reservations will result in charges. To cancel your reservation with the Hotel, see your hotel reservation confirmation e-mail they sent to you.

Assumption of Risk and Waiver of Liability

By registering for this event, you hereby acknowledge and agree that IACC is not responsible for any injury, claim, liability or other cause of action of any kind based upon or resulting from your participation in this event.

The novel coronavirus, COVID-19, has been declared a global pandemic. COVID-19 is highly contagious and is believed to spread mainly from person-to-person contact. By registering for or attending an IACC, you (a) acknowledge the contagious nature of COVID-19 and voluntarily assume the risk that you may be exposed to or infected by COVID-19 and that such exposure or infection may result in personal injury, illness, permanent disability, and death, (b) voluntarily agree to assume all of the foregoing risks and accept sole responsibility for any injury, illness, damage, loss, claim, liability, or expenses, of any kind ("Claims"), that you may experience or incur, and (c) hereby release, covenant not to sue, discharge, and hold harmless ACA International, Inc., and its officers, directors, managers, employees, agents, affiliates, shareholders, members, successors, and assigns, from Claims of any kind arising out of or relating thereto.

In addition to all other policies relating to your attendance at an IACC, you agree to comply with all COVID-19-related safety procedures that may be implemented by IACC or Hotel, or that may

be required by law or recommended by public health agency, in order to protect as much as possible the health and safety of all event attendees.

Reservation Information-Sharing

IACC may provide personal registrant information including attendee names to Hotel and IACC may receive personal guest reservation details from Hotel for the limited purposes of event-related meeting planning and contract fulfilment. Visit the Hotel website for their **full privacy policy** . Your registration information will be shared with exhibitors and sponsors of the event as noted when you register. IACC may also contact you regarding your event participation or Hotel stay based on registration and reservation information received. You agree to receive communications from IACC, which may include marketing and promotional emails regarding IACC's products and services. You can change your preferences at any time.